

KM PRODUCT REVIEW Laserfiche

- Leading global provider of intelligent content management and business process automation
- Enables organizations in more than 80 countries to transform into digital business
- Eliminates manual processes and automates repetitive tasks
- Accelerates how business gets done

About

- Documents and record management
- Document scanning and data capture, search features, metadata modification
- Process Automations, e-forms and analytics, task reminders
- Integrations with other applications
- Dashboards and visualizations
- Help adhere to regulatory compliance needs

Functionalities

Improvements

- Bring down the technical know-how required for managing the application
- Simplify the licensing model
- Integration with other applications may be challenging
- Creating customized and complicated forms can be very challenging

Laserfiche®

Our View

- This is a much-loved product and intuitive product
- Searching documents is very easy
- Effortless to get used to
- Easily helps automate business processes with speed and accuracy
- Document management systems are evolving into Process automation systems and Laserfiche has taken the right direction.
- It has everything going for it except marketing of it.