

KM PRODUCT REVIEW Confluence

- Confluence facilitates collaboration and sharing knowledge, developed by Atlassian
- It was released in March 2004
- Tightly integrated with other Atlassian products like Jira and Hip Chat

About

Improvements

- Digital workplace needs a combination of Content Management, Social Networking, Work Coordination tools. Confluence has most elements except a content management piece
- Evolve Confluence as a stand alone product, since currently it is lot dependent on Jira for adoption



Confluence

- Captures project requirements, tasks & calendars
- Daily documentation with Templates
- Organized workplace for every team, department and projects
- Collaboration from anywhere by syncing Confluence with iOS or Android device
- Sharing of news or announcements across the company and mentioning people.
- Availability of permission control

Functionalities

Our View

- Confluence is not an ideal solution for content management and that becomes a major challenge when considering it as an enterprise solution
- Confluence is being preferred by many organizations due to JIRA which is a favourite for many from a Project Management perspective